

Core Service Bureau

Information Technology Security for the Michigan Association of Chiefs of Police Accreditation Program

a. Data Backup & Storage

Core Technology uses several levels for data backup, including a full backup every 24 hours between our Lansing COLO to our Grand Rapids COLO, and continuous incremental backups every fifteen minutes to minimize the potential for data loss.

b. System Access Security

Access to Talon and TIMS at the Core Service Bureau is restricted, and requires a secure user code, password (based on defined password standards) using a registered device.

c. Password Protection

Core Technology ensures password protection by requiring users to reset their Talon password every 90 days, only reuse passwords after 10 new password cycles, and disabling accounts after 3 unsuccessful sign-in attempts. In addition, Core's CJIS password audit feature records individual passwords at each sign-in and any password changes.

d. Annual Security Audit of Agency Central Records Systems

Core Technology performs annual security audits on the Core Service Bureau to ensure current agency employees are following security protocols when accessing the system as required by the CJIS Security Policy.

e. Immediate audit of Agency Central Records System upon the discovery of a security breach

Core Technology will perform an immediate audit in the event of a system security breach.

f. Password Audit of applicable shared Central Database or in Compliance with State Requirements

Agency TACs can audit their employees' access on the Core Service Bureau at any time. The audit report provides date and time of access, user code information, device used to access the system, attempted sign-in failure, password reset (using the password recovery tool) and account password reset by any individual including system administrators.

If you require additional information or have questions about information technology security for the Michigan Association of Chiefs of Police Accreditation Program, please contact the Core Technical Support Team using [800-338-2117 ext. 1](tel:800-338-2117) or support@coretechcorp.com.